iSXPAY®

CUSTOMER DETAILS

I, _____, holder of passport number _____, hereby confirm that I am the _____ of the Payment Agent of the Merchant / the Merchant _____ ,and, on behalf of the Merchant (Licence Holder), incorporated in _____ with registration number _____, authorize the operation of the Merchant-owned domains listed below. The operation of these domains will be carried out by _____, Payment Agent of the Merchant / the Merchant.

I also declare, acknowledge, and agree to the following:

1) The domain(s) are restricted to members above the age of 18.

2) The Merchant has full control over and authorization of the content of the domain(s).

3) No transactions will be processed under a trade name or business affiliation other than those indicated in this Declaration Letter, or otherwise approved in writing by ISX Financial EU Plc.

4) No transactions will be processed by any third parties not identified in this Declaration Letter or otherwise approved in writing by ISX Financial EU Plc.

5) No transactions will be processed that constitute violation of any law, ordinance, or regulation applicable to ISX Financial EU Plc or the Merchant.

6) No transactions will be processed relating to fines, penalties, losses, damages, or any other costs or charges beyond the bona fide sale of goods or services provided by the Merchant or the Payment Agent of the Merchant.

I also declare, on behalf of the Merchant, that neither the Merchant nor any affiliated domain(s), entities, or persons have ever been involved in excessive chargebacks, fraud, or content violations, and none of the aforementioned are included in any card scheme blacklists or any equivalent.

Signature

Title

Name

Place and Date

REF: 240925

Merchant Website Compliance Checklist

ALL MERCHANTS

- ✔ Registered merchant location displayed on the cashier or homepage.

- ✔ Legal name and corporate details of the operator.

- ✔ Contact information, and published policies including:

  Terms and Conditions

  Complaints policy

  Refund and cancellation policy

  Privacy policy

  Dispute resolution procedure

- ✔ Visibility of accepted card schemes and their official logos (e.g., Visa, MasterCard).

- ✔ Visibility of alternative payment methods and corresponding official logos (e.g., Paysafe, Skrill, Neteller).

- ✔ Cookie policy compliant with applicable data protection laws.

For Regulated Merchants

- ✔ AML and KYC policy

- ✔ Licensing status, including name of the regulatory authority and license number

- ✔ Deposit and Withdrawal Policy clearly communicated and consistent with industry standards.