

# Technical Writer

## Who we are?

iSX Financial EU Plc is an authorised Electronic Money Institution licensed by the Central Bank of Cyprus. The company provides payments, issuance of electronic money, IBAN addressable stored value accounts and KYCC identity verification services to eCommerce merchants, regulated sector businesses and consumers.

iSX Financial EU Plc also operates a sophisticated & patented anti-money laundering and anti-fraud system that also provides transactional security to business and retail customers. It is real time and detects the AML issues currently in focus by regulators.

iSX Financial EU Plc is part of the iSX Financial Group of companies. Our inhouse developed platforms allow us to deliver technology and financial services to our customers. The Group employs more than 125 staff located across our offices located in Australia, Cyprus, Lithuania, United Kingdom, Netherlands, USA, Israel, Malta.

## The role:

As the Technical Writer, you will regularly review technical content provided by our development and/or product team for accuracy, readability, and proper formatting when converting to multiple document platforms. You will be expected to work with internal teams on product and documentation requirements, and to collaborate with technical teams to gain a basic understanding of existing and new product functionality.

## Responsibilities:

- Design and author new technical and non-technical content based on interviews with subject matter experts, such as manuals, product and modules functionality, web content, diagrams, technical blog content, resources for sales engineering, marketing materials etc.
- Work with QA to review and improve documentation release processes.
- Contribute to the ongoing development of the voice and style
- Ability to think like, and write for, software developers, product managers, and non-technical stakeholders.
- A self-starter who thrives on empowerment and fast-paced evolving environment.

## Education/Experience:

- Bachelor's degree
- Three to five years of technical writer or technical content writing/editor experience
- Knowledge of banking and financial institution terminology
- Excellent written and verbal command of English, with any other language a plus.
- Ability to manage multiple priorities at a time, while maintaining sharp attention to detail and composure under pressure.
- Ability to work in a multinational team.
- Proficient in Microsoft Office, Adobe Acrobat, and basic HTML, including editing, formatting, and conversion
- Knowledge of Markdown, or a similar markup language a plus

- Ability to turn technical how-to instructions into easy-to-understand user documentation, ensuring customers will be able to set-up, install, configure and use our software.

## The Package:

- Competitive Salary
- Private health insurance plan participation
- Performance Bonus, including mix of cash and share-based scheme of company stock for outstanding performers.

## How to Apply

Apply to [careers@isxfinancial.com](mailto:careers@isxfinancial.com) with a full copy of your CV quoting "Technical Writer." Furthermore, samples of your portfolio will be highly appreciated.

## Right to Work

You must have the right to legally reside and work in the Republic of Cyprus or be an EU citizen. Employment is subject to a National Police check.