

# IT HelpDesk Support

## Who we are?

ISX Financial EU Plc is an authorised Electronic Money Institution licensed by the Central Bank of Cyprus. The company provides payments, issuance of electronic money, IBAN addressable stored value accounts and KYC identity verification services to eCommerce merchants, regulated sector businesses and consumers.

ISX Financial EU Plc also operates a sophisticated & patented anti-money laundering and anti-fraud system that also provides transactional security to business and retail customers. It is real time and detects the AML issues currently in focus by regulators.

ISX Financial EU Plc is part of the ISX Financial Group of companies. Our inhouse developed platforms allow us to deliver technology and financial services to our customers. The Group employs more than 140 staff located across our offices located in Australia, Cyprus, Lithuania, United Kingdom, Netherlands, USA, Israel, Malta.

## Who we are looking for

A young, enthusiastic person that wants to help other solve their day to day IT issues. We are seeking candidates who being enthusiasm and a hands on approach to helpdesk matters.

You will assist other team members with their day to day IT issues, including computer configuration, network access, ordering/arranging repair of monitors, keyboards, track pads, A/V equipment, cable/wireless setups, and keeping racks and equipment rooms tidy.

You will also assist our IT Security team with basic systems administration.

## Requirements:

- Previous experience in IT helpdesk, or computer / electronic repair, basic system admin is required.
- You must be able to display solid knowledge of setting up Apple MacOS and Windows machines onto network environments, and demonstrate understanding of key TCP/IP concepts.
- Formal IT qualifications are desirable but not required. Preferred qualifications are at the VET rather than University level, with a “hands-on” approach.
- If the successful candidate has an aptitude towards Linux, then in-house training will be provided towards DevSecOps or DevOps roles.

## The Package:

- Competitive Salary
- Private health insurance plan participation
- Performance Bonus, including mix of cash and share-based scheme of company stock for outstanding performers.

## How to Apply

Apply to [careers@isxfinancial.com](mailto:careers@isxfinancial.com) with a full copy of your CV quoting "IT HelpDesk Support". Furthermore, samples of your portfolio will be highly appreciated.

## Right to Work

You must have the right to legally reside and work in the Republic of Cyprus or be an EU citizen. Employment is subject to a National Police check.

**iSX Financial EU Ltd** - Co No: HE348009 (CY)  
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