

Junior Security Practitioner

Who we are?

ISX Financial EU Plc is an authorised Electronic Money Institution licensed by the Central Bank of Cyprus. The company provides payments, issuance of electronic money, IBAN addressable stored value accounts and KYC identity verification services to eCommerce merchants, regulated sector businesses and consumers.

ISX Financial EU Plc also operates a sophisticated & patented anti-money laundering and anti-fraud system that also provides transactional security to business and retail customers. It is real time and detects the AML issues currently in focus by regulators.

ISX Financial EU Plc is part of the ISX Financial Group of companies. Our inhouse developed platforms allow us to deliver technology and financial services to our customers. The Group employs more than 125 staff located across our offices located in Australia, Cyprus, Lithuania, United Kingdom, Netherlands, USA, Israel, Malta.

The Role:

As a Junior Security Practitioner, you will be working within the Chief Security Office, reporting to the Security Team Lead. You will be responsible for performing daily security checks and responding to service requests submitted via the Cyber Security Centre Service Desk. This will involve assisting with security investigations, remediating problems, implementing improvements to the security tooling and infrastructure, and resolving incidents to ensure service disruption is minimised. You will also be required to provide support to the IT Service Management team to allow them to meet their objectives regarding service level performance and achieve project goals. As a Junior Security Practitioner, you will be required to follow the guidance and strategy set out by Senior Management and the Chief Security Officer.

Responsibilities include (but are not limited to):

- Responsible for providing end-user support to ensure operations and services are delivered and maintained to minimise any disruption to normal service.
- Conducting user onboarding and offboarding activity – new accounts, assisting with first-use access, providing quick introduction to system usability.
- Managing the global Service Desk daily, investigating issues, resolving user problems and incidents, and applying standard maintenance procedures to optimize the performance and stability of production systems.
- Maintaining the Microsoft 365 Security & Compliance alerts, configuration, and reporting. For example, threat management, mail protection (spam/phishing), threat investigations, DLP and retention policies, etc.
- Responsible for provisioning user accounts and responding to change requests for accessing corporate information on SharePoint, OneDrive, and Box.
- Work with the Security Engineers to perform the following:
- Manage endpoint security and configuration for Windows, macOS and Linux assets.

ISX Financial EU PLC #HE348009

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- Vulnerability Management of all digital assets and remediation activity, including patching and OS upgrades.
- Participation in team projects that improve the security, quality, and efficiency of IT systems.
- Contribution to continuous technical/operational process maturity and authoring of high-quality documentation to support business procedures and the internal knowledgebase.
- Meet support SLAs and suggest improvements where identified.
- It is important to support the Security Team in risk identification and remediation activity.
- Ensure that a pragmatic program of training is maintained to ensure continual improvement and self-development.

Skills and Requirements:

- Relevant Degree in Computer Science, Electrical Engineering or similar.
- Understanding of network technologies.
- Willingness to work outside of normal business hours to resolve critical issues or provide system maintenance on occasion.
- Knowledge of cloud environments will be considered as an advantage.
- Willingness to learn.
- Teamwork.
- Aptitude to work in a fast-paced environment.

The Package:

- Competitive Salary
- Private health insurance plan participation
- Performance Bonus, including mix of cash and share-based scheme of company stock for outstanding performers.

How to Apply

Apply to careers@isxfinancial.com with a full copy of your CV quoting "Junior Security Practitioner". Furthermore, samples of your portfolio will be highly appreciated.

Right to Work

You must have the right to legally reside and work in the Republic of Cyprus or be an EU citizen. Employment is subject to a National Police check.

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