

Merchant Integration Specialist

Who we are?

iSX Financial EU Plc is an authorised Electronic Money Institution licensed by the Central Bank of Cyprus. The company provides payments, issuance of electronic money, IBAN addressable stored value accounts and KYC identity verification services to eCommerce merchants, regulated sector businesses and consumers.

iSX Financial EU Plc also operates a sophisticated & patented anti-money laundering and anti-fraud system that also provides transactional security to business and retail customers. It is real time and detects the AML issues currently in focus by regulators.

iSX Financial EU Plc is part of the iSX Financial Group of companies. Our inhouse developed platforms allow us to deliver technology and financial services to our customers. The Group employs more than 140 staff located across our offices located in Australia, Cyprus, Lithuania, United Kingdom, Netherlands, USA, Israel, Malta.

The role:

As a Merchant Integration Specialist, you will work directly with our merchant customers to integrate our payment platform into their e-commerce systems. This involves working with their technical staff to embed the appropriate content in their checkout pages, provision merchants within our system, run test transactions and take the customer to production. The role duties are also including working on issues reported by the customers specific to the integrations but also on day-by-day issues that customers may experience.

Responsibilities:

- Onboarding of new Merchants
- Assisting on Integration process
- Documenting the integrations and keeping them up to date
- Supporting customers on integrations and other reported issues
- Troubleshooting technical issues

Education/Experience:

- Bachelor's Degree
- Proven experience in building websites and/or web design
- Knowledge of AWS, APIs and Web Services
- Excellent command of English language, both verbal and written
- Previous experience as a C Sharp developer will be considered as an advantage
- Previous experience(s) on Relational Databases will be considered as an advantage

The Package:

- Competitive Salary
- Private health insurance plan participation
- Performance Bonus, including mix of cash and share-based scheme of company stock for outstanding performers.

How to Apply

Apply to careers@isxfinancial.com with a full copy of your CV quoting “Merchant Integration Specialist”
Furthermore, samples of your portfolio will be highly appreciated.

Right to Work

You must have the right to legally reside and work in the Republic of Cyprus or be an EU citizen.
Employment is subject to a National Police check.